CALLER ID SPOOFING/ROBO CALLING

Don't trust your caller ID. Scammers can make any name or number appear on your caller ID.

HOW CAN IT HAPPEN?

Scammers use automated dialing software to set up robocalls. They decide what to display on your caller ID, sometimes making it look like a local call. Once they start calling, they can make millions of calls over internet phone lines in minutes.

HOW DO I MAKE THEM STOP?

- If it's not a number you recognize, don't pick up
- If you do pick up, hang up. If you press any numbers, you might get even more calls.
- Use call-blocking software.

REPORT ROBOCALLS

Report robocalls to the Department of Attorney General (mi.gov/robocalls) and to the FTC (ftc.gov/complaint). Additional robocall prevention information is available on the FTC's website (ftc.gov/calls).

REPORT UNWANTED CALLS: 877-765-8388

mi.gov/robocalls

ROBOCALLS

What you need to know

NEVER PROVIDE YOUR PERSONAL INFORMATION INCLUDING:

- **name;**
- **address;**
- **birthdate;**
- **account numbers, passwords;**
- **Social Security Number.**

DID YOU KNOW?

Answering unsolicited calls and pressing numbers verifies that your number is a working number, which results in more calls.

If you think a call is real and you're concerned, search for the company's phone number on their website and call that instead of the number provided by the robocaller.

WHY DOESN'T THE DO NOT CALL REGISTRY STOP ROBOCALLS?

The Do Not Call Registry is designed to stop sales calls from real companies that follow the law. Scammers don't care if you're on the Registry.

The Federal Communication Commission (FCC) and the Federal Trade Commission (FTC) do not and cannot block calls.

PREVENTION CHECKLIST

- Add your phone number to the National Do Not Call Registry (donotcall.gov)
- Don't provide personal information over the phone.
- Don't answer calls from unrecognized numbers or callers.
- Hang up on robocalls.
- Report robocalls to DONOTCALL.gov